

The work of TECNIO SPUMA S.L. and, consequently, its evolution, is developed from the need of its customers and the guidelines set out in the ISO 9001 and ISO 14001 standards, ensuring compliance with all applicable legal requirements and other subscribed requirements.

In line with this and with the MANAGEMENT STATEMENT, the ways to achieve the **main objectives** are developed through the following **policy**:

1. Results and process → **continuous improvement of quality and environmental performance**
2. Non conformities → **prevention**, prioritizing prevention over control in order to **avoid the repetition of defects**.
3. Quality → **reduce the variability of processes** in order to guarantee the reduction of non-quality.
4. Products → **Innovate products** and applications to provide **greater added value**.
5. Environment → **protection of the environment + prevention of pollution + minimisation of waste and its impact**.

To obtain total **customer satisfaction** we firmly:

1. **Interact with transparency and honesty** towards customers and suppliers.
2. **Connect customer requirements with** the raw material **needs** of suppliers.
3. **Develop solutions** with suppliers and customers, whether generic or specific. **Offer and require tailor-made solutions**.
4. **Regularly verify** the suitability of the products to the customer's needs.
5. **Evolue** in the direction of the market, adapting to and accepting **constant change**.
6. Commit in how to **transmit the added value** in the supply proposals.
7. **Be responsible for the use and destination** of our materials, with special emphasis on what may represent safety.

All the Integrated Management System and the processes applied in TECNIO SPUMA S.L., as well as the relationships between them, are developed considering this Policy. Any change on it will affect it and must be reviewed consequently. On the other hand, any variation of the Integrated Management System or of the processes or their relationships, must be in accordance with this policy in order to be accepted and applied.

Likewise, as an integral part of the company policy and with the aim of maintaining a working environment free of harassment, where the dignity of all the people who make up the company organisation is respected and protected, TECNIO SPUMA has drawn up and implemented a Protocol of PREVENTION AND ACTION AGAINST MORAL HARASSMENT, SEXUAL HARASSMENT AND HARASSMENT ON GROUNDS OF SEX, in accordance with the legal provisions and the collective agreement that applies to it"

Lastly, the Management assumes the commitment to integrate at all levels and in all positions an Occupational Risk Prevention Policy that guarantees safe working environments in accordance with the legislation in force in this area

JORDI CALVO
Gerente

37743865Z JORDI
CALVO (R:
B55209712)

Firmado digitalmente por
37743865Z JORDI CALVO (R:
B55209712)
Fecha: 2023.03.29 15:25:57 +02'00'